



A Watchman That Never Sleeps

Established in 1952

Thank you for allowing us to assist you with your after-hours service request.

AFTER HOURS TECHNICAL SUPPORT

We want to make sure you're satisfied with our after-hours technical support you received from our on call technician on _____(date).

Service Contract Options:

We provide 24/7 telephonic technical support. Service calls run within 24 business hours with labor rates billed @ \$224 per tech for first hour and \$144 per tech hour for any additional hours.

Please initial one of the following options for your monthly service contract.

Option # 1- 24 hour business hour response. \$ 19 mo. ____

(Call Monday at noon service performed by Thursday noon)

Option # 2- 16 hour business hour response \$ 29 mo. ____

(Call Monday at noon service performed by Wednesday noon)

Option # 3- 8 hour business hour response \$ 39 mo. ____

(Call Monday at noon service performed by Tuesday noon)

Authorized Signature

Date

After Hours- 24/7 telephonic service requests will be billed \$ 80 without a service contract.

Thank you for choosing our firm to provide all of your service requests. Please sign as accepted/ initial service response time and we will send contracts.

Best regards,
La Delagarza
La Delagarza
Service Manager